Ramsey Gunter

Data-driven designs built with empathy

and global perspective through experience and writing

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LANGUAGES

English Spanish

DESIGN

Wireframing Prototyping User research Usability testing Data analysis Accessibility Storyboarding

TOOLS

Figma Adobe XD Sketch Jira Asana HTML Python Java

PERSONAL INTERESTS

Sustainability Health + wellness Writing Cultural psychology French

INTERNATIONAL EXPERIENCE

Experiences ranging from volunteering with sustainability projects, participating in immersive homestays, and serving as a cultural ambassador in Spain.

EDUCATION

B.A. International Studies | University of North Carolina Wilmington **UX Design |** Grow with Google

RELEVANT EXPERIENCE

Content Designer | Buildium

10/6/2023 - Present (Remote, USA)

Spearheading content design for 16,000 users of SaaS product | Supporting AI and accessibility initiatives through continuously developing content guidelines | Providing deep understanding of customer needs by conducting and analyzing quantitative and qualitative research through diverse methodologies | Participating in collaborative design sessions with cross-functional teams

UX Writer | Waldo 10/3/2022 - 9/15/2023 (Remote, USA)

Increased CVR by 11% within a month by strategic management of e-commerce website content | Led vision for product language for iOS-based medical device and e-commerce website | Optimized user navigation, onboarding, error messages, instructional materials and all aspects of the end-to-end user experience | Collaborated closely with cross-functional stakeholders to produce innovative designs that leverage research insights

UX Designer | Freelance 8/1/2021 - 9/30/2022 (Remote, USA)

Optimized product experiences through empathy and strategic thinking for clients | Collaborated with stakeholders and incorporated complex technical and business requirements into research and design | Crafted on-brand, cohesive content, graphics, and templates for diverse and global audiences to send to over 50 colleges and universities for Engineers for a Sustainable World

UX Content Writer | OnFleek Travel & Beyond 7/1/2018 - 7/5/2020 (Seville, Spain)

Designed pivotal content to surpass the initial sales goal by over 500%, contributing to the sale of over 500 trips to the target audience and 150 5-star reviews within the first year of business | Spearheaded user-centered design thinking in English and Spanish | Translated insights and conducted content localization, ensuring clarity and engagement across diverse and global audiences